



## **HAMILTON EAST KIWANIS NON-PROFIT HOMES INC.**

281 Queenston Road, Hamilton, Ontario L8K 1G9 • Tel: (905) 545-4654 Fax: (905) 545-4884

### **POSSIBLE RESIDENT CHARGEBACKS**

Some repairs are not considered normal wear and tear and are charged to residents if Kiwanis Homes completes the work:

- Ripped/broken window screens and/or door screens.
- All broken doors and window hardware, frame and structures.
- Stove fires (depending on the cause of the fire)
- Any damage to appliances
- Holes in drywall and/or doors.
- Painted walls, wall decals, wall paper, wall borders
- Damaged, ripped, stained or ruined carpets
- Mac-tac/tinted windows or any other coverings adhered to windows
- Peel and stick tiles laid on floors
- Excessive garbage in and around the property
- Unclean units
- Lock changes (depends on reason for lock change)
- Failure to return unit keys, smartcard, laundry keys, mailbox key (if applicable)
- Plumbing repairs due to items found in drains, sinks, bathtubs and toilets (items include but are not limited to toys, rags, hair, SOS pads, food etc)
- Residents are responsible for unit preparation in regards to pest control treatments (instructions given to residents by pest control company directly). Any unit that is reported unprepared upon scheduled treatment date and time, may be charged back the treatment cost in the event that Kiwanis Homes incurs the cost.
- Utilities accounts if not paid by sixty (60) days.

NOTE: The above list includes but is not limited to what may be charged back to residents.

Kiwanis Homes appreciates your cooperation.